National Verifier – **Service Provider** Portal vs Customer Portal

Service Provider

Customer

This is the Service Provider URL/Website we use as enrollment agents with the letters "sp_bpo" in it.

If you click "**Customer Sign In**" or TIME Out from the Service Provider Site, it will take you to this URL/Website. If you attempt to sign into customer URL/Website you will eventually be Locked Out of the Service Provider Portal and must get your National Verifier Password Reset.

Agents are considered – **Service Providers**

The Customer URL/Website literally has "customer" in the URL

These Two Screenshots Demonstrate the Difference between the **Service Provider** Portal vs Customer Portal

Some Visual Differences:

Gold Border on Sign In Username and Password on outside of the fields

Gives Opportunity to Create an Account"

A customer would not have a "company administrator"

Note: The customer site ask, "Are you a service provider?"